



Sept. 6, 2023

LIBERTY SAFE'S COMMITMENT TO CUSTOMER CHOICE

At Liberty Safe, we are dedicated to safeguarding the rights and privacy of all our customers. It is a promise that remains deeply personal to our employees and leadership. Our company, one of America's oldest and largest safe manufacturers, was founded on the belief that Americans should have the fundamental right to protect and safeguard their valuables and property.

As a courtesy to our customers, Liberty Safe has long adhered to industry standards by maintaining a secure database of factory-set combinations. This practice helps customers regain access to their safe for a wide range of reasons, including loss of the original combination, service requests, and warranty issues. Liberty Safe processes over 4,000 requests of this type annually and provides combinations to safe owners only once they provide clear documentation of their identity and their ownership of the safe.

We listen to our customers and update our products and practices in response to their evolving needs. Today, we are announcing a change that empowers our customers with greater control over their information: Effective immediately, existing customers can visit www.libertysafe.com/pages/combination-removal and fill out the form to have records of their access codes expunged. In the coming weeks, we will be releasing a feature that gives every new customer this option when registering their safe.

This change allows customers to take control of how their information is stored and protected. We understand that many of our customers are willing to assume the responsibility of safeguarding their own combination. While those who opt out of our data storage process will have limited recourse in case of a lost combination, we respect their choice and are here to support them in the way that's best for them.

We have also revised our policies around cooperation with law enforcement. Going forward we will require a subpoena that legally compels Liberty Safe to supply access codes but can only do so if these codes still exist in our system.